



Family Day Care Services

Annual Report 2010/2011



Board President and CEO Message



S. Gopikrishna, President & Joan Arruda, CEO

Board of Directors

as of March 31, 2011

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Sharon Wilks (up to
12/10) / S. Gopikrishna

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Michael Papadakis

Treasurer

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Past President

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Jean Wise

Throughout Family Day Care Services' 160 years of service, the organization has always established high standards and aimed for excellence. From our earliest roots as orphanages through foster homes and in the last fifty years as an agency delivering child care and family supports, Family Day has maintained its focus on service quality and responsiveness.

This year, we are sharing stories about the impact of our services on children and their families, as we highlight how our partnerships and relationships assist us in the delivery of a wide range of services.

Over the past year early learning and child care in Ontario has undergone fundamental changes with the first phase of the implementation of full day kindergarten. The final result will be that all kindergarten aged children will have access to a full day of learning by 2015-16.

The shift of responsibility for the oversight of child care from the Ministry of Children and Youth Services to the Ministry of Education signals the understanding of the importance of early childhood education and learning as a key element in the success of a child's growth and development. Both of these changes will be very positive for children and families in the long term.

As we lead Family Day through these historic transformations, the board and staff continue to address numerous issues to ensure our current and future stability. Within this current nonprofit environment, we need to be resilient, accountable, and progressive all the while managing in the context of reduced funding, and evolving governmental policies. Over the past year, the Board and management made difficult decisions in our child care programs in order to ensure the organization's health and stability amidst government's policy direction and reduced access to fee subsidies for many families in some communities. In spite of those measures, it is clear that the organization will have to develop new and creative ways of delivering services and potentially enhance its mandate to provide new and different services.

As we celebrate our 160th anniversary we know that with a strong board and management, Family Day will continue to evolve, create new directions and provide leadership within the sector.

Thank you to our funders, board members, staff and the many volunteers who contribute so much to Family Day. We look forward to their continued contributions. Together we will continue to have a meaningful impact on the lives of the thousands of children and families across the GTA.

S. Gopikrishna and Joan Arruda





"Promoting literacy through various strategies including songs and games gives young children a solid foundation for reading and writing ..."

Early Literacy Specialists help children prepare for success

Research tells us that one in four children enter the Canadian school system lacking the tools needed for a successful learning experience. Early Literacy Specialists work with parents, grandparents, caregivers and childcare professionals to support children in developing skills vital to achieving success in school.

Paige Stirling Fox and Terry Kelly are the two Early Literacy Specialists with Family Day who provide resources, consultations and workshops that support literacy in children from birth to six in York Region. Family Day is the host agency, supporting the Early Literacy Specialist role in York Region.

"The first three years in a child's life is an important period in brain development," says Terry. "Promoting literacy through various strategies including songs and games gives young children a solid foundation for reading and writing and prepares them for success when they enter school."

In addition to traditional workshops, the Early Literacy Specialists have designed a

series of interactive webinars. A webinar allows individuals to download presentations from the Internet and watch them at a time and place that fits their schedule. Using this technology makes it possible to connect with people who are unable to attend the workshops in person.

"The webinars allow us to expand our reach into the community," says Terry. "We have received feedback from dads, working moms, and caregivers who don't have transportation, stating they are grateful for the easy and convenient access the webinars provide."

Family Day is committed to creating awareness and educating parents, grandparents and caregivers on the importance of early literacy and supporting them in helping children be successful in school.

Last year, the Early Literacy program provided training to 1,075 early learning and child care professionals, and served 3,337 parents, grandparents and caregivers.





“I really enjoy spending time with the other moms. And Declan just loves the singing and playing games with other children.”

Early Years programs prepare children for success

For the most part, first time mom Gissel was enjoying her maternity leave. She loved spending her days with her new son Declan but longed for additional social interaction. The Ontario Early Years program, offered by Family Day’s Scarborough Centre OEYC seemed to be just what she and Declan needed.

The Ontario Early Years program provides supportive, fun and educational programming for parents, grandparents, caregivers and their children, aged birth to six-years-old. Ontario Early Years programs promote communication, literacy and social skills in children to ensure they are prepared and ready to be successful in school.

Gissel started taking Declan to the program when he was three months old. More than a year later, mom and toddler have become regulars, attending two to three times a week.

“I really enjoy spending time with the other moms,” says Gissel. “And Declan just loves the singing and playing games with other children.”

With Declan being an only child, Gissel had worried about his social skills and ability to interact positively with other children. Since they started attending Ontario Early Years, she worries less.

Now 19 months, Declan is participating in structured activities and is exposed to a teacher figure. He is learning to play, share and make friends with others; and the songs and stories are helping him develop speech and recognize letters and numbers.

“We really look forward to the Early Years program,” says Gissel. “Early Years is free and accessible and a whole lot of fun. It’s a perfect place to spend quality time with your child as they develop the skills needed to be successful in school.”

Our Early Years programs offer families and caregivers a creative and interactive play environment, and facilitate positive supportive connections that build strong relationships for families and caregivers raising young children.





“I am so proud of her. I would have never imagined that my daughter would progress so quickly...I believe Victoria has a bright, successful future ahead of her.”

Integrating children with special needs into licensed child care

When three year old Victoria started child care, her teachers noticed she was having trouble physically keeping up with the other children as well as social interactions.

Victoria’s speech was delayed, and she wasn’t able to express her needs. Her motor skills were also delayed to the point where she was not able to feed herself or put on her own shoes.

With the consent of Victoria’s parents, a full developmental assessment was completed to discover Victoria’s strengths and needs.

Family Day’s specialized Integration Services Program provides consultation and training to licensed child care centres and home child care in the Scarborough area through the specialized support and expertise of an Integration Coordinator. The coordinator advocates for the child and provides resources that support a child’s ability to function independently.

The program partners with Registered Early Childhood Educators, home child care providers and parents to promote inclusion and provide the consistent support needed so that every child can take part in the child care program of his or her family’s choice.

A Family Day Integration Coordinator developed an Individual Program Plan (IPP) for Victoria in partnership with her child care centre. Her daily program was adjusted to fit her skill level. An occupational therapist was brought in to assist Victoria with building her motor skills and her parents received resources to access specialized equipment such as leg braces and corrective shoes.

After only a few months, Victoria is blossoming. Her speech has improved, she is much more confident and her hand/eye coordination is better. She can now feed herself and has developed appropriate play skills.

“I am so proud of her,” says Victoria’s mom, Cameron. “I would have never imagined that my daughter would progress so quickly. Thanks to the resources provided through the Integration Services Program, I believe Victoria has a bright, successful future ahead of her.”

The program plays a key role in addressing concerns early and getting children on track, ensuring that all children, regardless of ability, have an opportunity to interact and learn from each other.





“I love that my boys are fostering friendships...”

Building confidence in school age children

Kathy is a self-proclaimed “picky mom” and has been a Family Day parent for almost 10 years. Her two sons, William, 10, and Michael, eight, both attended the Ontario Early Years program and have now moved on to the School Age Program.

The School Age Program is staffed by Registered Early Childhood Educators and trained assistant teachers, and provides before and after school care for children aged six to 12. Educators plan and lead a variety of activities including arts and crafts, board games, sports and other play to engage and stimulate children physically and mentally. Children also have a healthy snack and often have an opportunity to get started on homework.

“I love that my boys are fostering friendships,” says Kathy. “And the combination of passive and active games enhances their social skills while also keeping them active and fit.”

The School Age Program prides itself on providing unique enriching experiences, like Follow Your Instinct (FYI) that help build

confidence and self-esteem in children.

“The FYI program is just phenomenal,” exclaims Kathy. “Recently, the boys learned about Braille and accessibility for people who are visually impaired. It’s life lessons like this that broaden their perspective on life and help them mature into responsible adults.”

Exposure to the arts including singing and dancing are also part of the program. Along with their peers, the boys participated in recording a CD and putting on a variety show for their parents.

“It’s just an amazing program,” says Kathy. “But more than that, the staff is just so caring and wonderful. They really care about the kids and it means the world to me that their morals and values align with mine.”

“As a working mom, it is important to me to know my children are being cared for in a supportive and stimulating environment,” she says. “When I drop my children off in the mornings, I have peace of mind because I know they are in good hands with Family Day.”



Statement of Operations

For the year ended March 31, 2011 2011 2010

Revenue	2011	2010
Municipalities	\$15,608,442	15,197,599
Parents' fees	8,392,815	8,551,937
Provincial funding	2,881,555	2,835,735
The United Way of Greater Toronto	479,219	487,744
Donations	77,016	116,668
Miscellaneous revenue	227,246	199,355
Fees for service	75,744	80,556
	<u>27,742,037</u>	<u>27,469,594</u>
Expenditures		
Salaries	14,786,738	14,324,236
Employee benefits	3,252,667	3,153,402
Caregiver payments	6,183,098	6,206,972
Building occupancy costs	1,750,304	1,747,144
Program supplies	540,518	657,185
Professional services	257,437	296,940
Food	676,189	698,873
Office	454,930	491,462
Insurance	167,728	144,708
Minor capital expenses	36,646	—
Transportation	94,587	98,116
Recruitment and education	75,592	89,898
Promotion and publicity	77,064	105,647
Miscellaneous	68,331	25,388
	<u>28,421,829</u>	<u>28,039,971</u>
Deficiency of revenue over expenditures from operations	(679,792)	(570,377)
Investment income	132,768	140,050
Deficiency of revenue over expenditures for the year	(547,024)	(430,327)

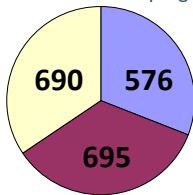
The above statement of operations has been extracted from the financial statements of Family Day Care Services for the year ended March 31, 2011 upon which the Agency's auditors, BDO Canada LLP, have reported under the date of July 27, 2011.

Family Day appreciates the support of our 2010/2011 funders:

- City of Toronto
- Human Resources Skills Development Canada
- Ministry of Children and Youth Services (MCYS)
- Regional Municipality of Peel
- Regional Municipality of York
- The United Way of Greater Toronto

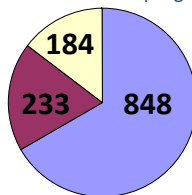
Children Served in Our Programs

Peel Region
1,961 children served in licensed child care programs



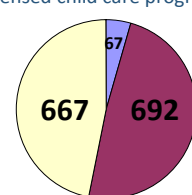
Legend: ◆ Child Care Centres

City of Toronto
1,265 children served in licensed child care programs



Legend: ◆ School Age Programs

York Region
1,426 children served in licensed child care programs



Legend: ◆ Home Child Care

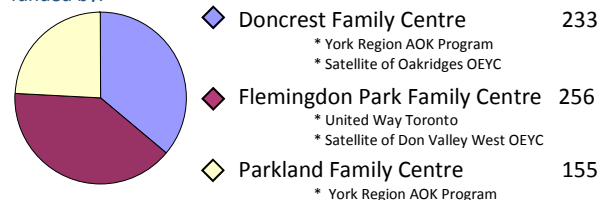
Ontario Early Years Centres

23,850 families served (children and their parents/caregivers); funded by the Ministry of Children and Youth Services



Family Resource Programs

644 families served (children and their parents/caregivers); funded by:





Family Day, in partnership with families and communities, provides high quality early learning and care services.

- licensed home child care
- child care centres
- school age programs
- resource programs
- Ontario Early Years Centres in Toronto East, York Region and the Region of Peel

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Charitable Registration # 10737 5321 RR0001



A United Way member agency

